



HSPD-12 NEWSFLASH

SUBJECT: USDA GSA INTERFACE/EMPOWHR RECORDS AND USACCESS SYSTEM STATUS

Please be aware of the following concerning the status of the reset EmpowHR records, the GSA Interface, and issues with USAccess.

EmpowHR Records – Last week USAccess instituted a change that caused the status of sponsored records to be reset to sponsorship incomplete where the same person both sponsored and adjudicated an Applicant. The affected records have now been updated, and the status has been reset to sponsored. As per USAccess and HSPD-12 guidelines, all applicant records must be sponsored and adjudicated by two different role holders or sponsorship will not be completed for the Applicant's record.

GSA Interface – The interface was turned back on and records should be flowing over to USAccess as normal now. Please check the "At GSA" column in the Agency Certification Portal or the Applicant Status Report to verify that validated Applicant records waiting to be sent to GSA have in fact gone over.

USAccess System Issues – Please be aware that USAccess is experiencing system-wide issues today. The issues are preventing most Applicant Enrollments and Card Activations from being performed at all the stations around the US. USAccess is currently advising applicants to check the www.FedIdCard.gov website for the latest status before travelling to an enrollment station.

QUESTIONS ABOUT THIS NEWSFLASH OR HSPD-12?

USDA LincPass Website: <http://lincpass.usda.gov>

Contact the USDA HSPD-12 Help Desk:

Toll Free: 1-888-212-9309

Local: 703-245-7888

Email: hspd12@ftc.usda.gov

