HSPD-12 NEWSFLASH

SUBJECT: PERSON MODEL GO-LIVE

The Person Model has gone live as of **Monday, November 14, 2011**. Below are some details on what you can expect regarding Person Model.

What can NEIS role holders expect post Person Model go-live?
- Due to the large amount of data being updated, users may experience some delays in record processing from Person Model to USAccess. Any new records or edits are expected to be reflected in USAccess later in the week. Please contact the Help Desk if you have any questions.
- Your NEIS role(s), user ID and password will remain the same.
- All data currently available in NEIS is expected to be available in Person Model. If you have any issues locating data previously entered in NEIS, please contact the Help Desk.

What kind of training is available?
- Training is posted on the USDA HSPD-12 website. Training will not be available on Aglearn initially, but will be posted in the December/January timeframe.

Who should I contact if I have questions?
- Role holders can contact their Agency Leads for non-employee credentialing, listed on the USDA HSPD-12 website. Users may also contact the USDA HSPD-12 Help Desk.

QUESTIONS ABOUT THIS NEWSFLASH OR HSPD-12?
USDA HSPD-12 Website: http://lincpass.usda.gov
Contact the USDA HSPD-12 Help Desk:
Toll Free: 1-888-212-9309
Email: USDAHSPD12help@dm.usda.gov

Monday, November 14, 2011